



THE COMMONWEALTH OF MASSACHUSETTS
EXECUTIVE OFFICE OF PUBLIC SAFETY AND SECURITY

Department of Criminal Justice Information Services

200 Arlington Street, Suite 2200, Chelsea, Massachusetts 02150, MASS.GOV/CJIS
TEL: 617-660-4600 • TTY: 617-660-4606 • FAX: 617-660-4613

Deval L. Patrick
Governor

Andrea J. Cabral
Secretary of Public Safety and Security

James F. Slater, III
Acting Commissioner

NOTICE UNDER THE AMERICANS WITH DISABILITIES ACT

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 ("ADA"), the Massachusetts Department of Criminal Justice Information Services (DCJIS) will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs, or activities.

Employment: The DCJIS does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

Effective Communication: The DCJIS will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the DCJIS' programs, services, and will also utilize other methods of making information and communications accessible to people who have speech, hearing, or vision impairments.

Modifications to Policies and Procedures: The DCJIS will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its programs, services, and activities. For example, individuals with service animals are welcomed in the DCJIS offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service, or activity of the DCJIS, should contact:

Denise Sarro, ADA/504 COORDINATOR
Department of Criminal Justice Information Systems
200 Arlington Street, Suite 2200
Chelsea, MA 02150
Phone # 617-660-4734, TTY # 617-660-4606, Fax # 617-660-4613
Denise.Sarro@state.ma.us

as soon as possible but no later than 48 hours before the scheduled event.



Enhancing Public Safety Through Information Exchange



The ADA does not require the DCJIS to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service, or activity of the DCJIS is not accessible to persons with disabilities should be directed to:

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Chelsea, MA 02150
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The DCJIS will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations that are open to the public but are not accessible to persons who use wheelchairs.